



Access Delivered

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*"We Make
Technology Simple."*

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We're on the Web!
www.acicom.com

Welcome!

Welcome to our newsletter! We appreciate you as a customer and hope that you find these quarterly updates useful and informative.

Please let us know what you think and items or information you would like to see included. Please forward all **suggestions** to Shannon Arber at shannona@acicom.com

I Don't want any Spam!

As many of you with internet access and an email address know, there now seems to be a pill for everything, ways to make oodles of money from home, and adult "entertainment" galore. SPAM is a huge problem and is estimated to cost businesses billions of dollars a year!

The federal government has implemented legislation to try and curb some of the spam you are getting. CAN-SPAM (Controlling the Assault of Non-Solicited Pornography and Marketing Act of 2003) is meant to help alleviate the influx of spam. While this is a good start don't expect an immediate end to your overflowing inboxes.

There are several **anti SPAM** software programs that you can use to eliminate your SPAM. Please give Justin or David a call to talk about your options!

Yourbusiness.com

Would you like your email to reflect your business name? Having your **email address** the same as your company name is both professional and easy to remember. If you already own a domain name (i.e. yourcompany.com), we can help you set up email addresses to be pointed to that address.

If you don't own a domain name or are interested in getting this service set up, please contact Shannon for more information.

Our Staff:

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Surges are for the sea

Surge protectors are meant to safeguard your workstation/server and other electronic equipment from everyday (and we mean everyday!) power surges, lightning strikes and other power anomalies.

Power surges are usually caused by a brief voltage fluctuation. They typically range from 500 to 1000 volts and hit a component designed to withstand only 120 volts. Even though it might last only a fraction of a second, such a surge can damage delicate parts commonly found in all electronic devices, including your workstation/server, home entertainment system, telephone, appliances and security system.

We recommend and install **Panamax surge protectors**. They are by far the best the market has to offer. If you do not have a surge protector on your workstation/server, we urge you to purchase one.

The Panamax Max 8 (with 8 power outlets) sells for \$58.00 plus shipping (if necessary). Please contact Shannon to order or for information on other models!



Happy Birthday to us!

Access Computers, Inc. will be in business for **15 years** this February! We are proud of the milestone, which in this industry is almost unheard of.

Of course with this comes 15 years of experience. We have been through just about every technology change you can imagine!

We would like to thank all of our customers for their continued support and help in reaching this anniversary. We wouldn't be here without YOU!

News You Can Use

Please see below for article on technology related news.



Microsoft puts up \$5 million to nab virus writers

WASHINGTON (AP)- Microsoft announced in November of 2003 it is creating a \$5 million reward program to help law enforcement identify and convict those who illegally release worms, viruses and other types of malicious programs on the Internet. Microsoft said the first two rewards it will offer would be for information leading to the arrest and conviction of those responsible for the spread of the MSBlast.A (Blaster) worm and the SoBig virus. The company offered \$250,000 rewards for each. Those two malicious programs attacked computers that ran Microsoft's Windows operating system and caused widespread problems for companies and home users earlier this year.

Microsoft executives made the announcement, flanked by representatives of the FBI, Secret Service and Interpol International police agency. Residents of any country are eligible for the rewards, officials said.

"The malicious distribution of worms and viruses...are far from victimless crimes," said Keith Lourdeau, acting deputy assistant director of the FBI Cyber Division. He noted that Internet attacks have cost businesses and home users millions of dollars, with some estimates putting it into the billions. Microsoft's software has been the target of the most serious Internet attacks over the last 2 years, and company founder Bill Gates has announced a "trustworthy computing" initiative to focus on improving the security of all Microsoft's products.

Around Access

Our **technical support hours** are from 9 am – 6pm EST. There is usually someone here before and after our "official" hours so please do not hesitate to call. You can always leave a message as well; for technical support, please choose option 2.

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