



Access Delivered

October 2003

Volume 1,
Number 1

*"We Make
Technology Simple."*

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We're on the Web!
www.acicom.com

Welcome!

Welcome to our inaugural newsletter! We appreciate you as a customer and hope that you find these quarterly updates useful and informative.

Please let us know what you think and items or information you would like to see included. Please forward all **suggestions** to Shannon Arber at shannona@acicom.com

One Stop Shop

Access Computers Inc. wants to be the one place you go to for all your technology needs! We have accounts with several major distributors in our industry; if it exists in the technology field, we can get it! Please keep this in mind the next time you are thinking of purchasing a **digital camera, scanner or ink jet cartridges!**

Contact David or Shannon at 877-242-3001 for more information and pricing!

Backup Good!

As Frankenstein said, "Fire...Bad!" Nobody wants to think about it, but what would you do if your business had a fire? What if you were broken into and all your computer equipment was stolen? We cannot emphasize enough how important getting a good backup is. ***We can replace your hardware but no one can replace your data!***

There should be **one designated employee** to check your backup **daily** and keep a backup log. That employee is also responsible for taking the tape offsite. Make sure all workstations are logged off with the exception of the tape drive workstation each night. Remember, any open files will not be backed up!

A data backup is your responsibility. Unfortunately many businesses only realize the significance of a rigorous data backup procedure after a disaster.

If you are not sure you are getting a proper data backup or how to check your backup, please contact one of our technical engineers at 877-242-3001

Our Staff:

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Chinese Water Torture

Dial up internet access can feel like that sometimes. The advent of broadband internet access and new networking technologies may allow you to speed up your web experience. There are several different options out there, DSL is one of them.

DSL stands for Digital Subscriber Line and gives you internet access over a phone line (usually a fax line) without tying up the phone line.

We have relationships with several national DSL providers as well as vendors that provide an intergrated product that can give you dial tone and internet access.

If you would like to move to a **faster connection**, please give Shannon a call. She can do the research to see what is available for your company!



Is There an Ointment?

In today's internet driven society we have lots of "germ ridden hands" and no one is bothering to wash theirs. Hence, the abundance of computer viruses and worms. Please remember **NEVER** open an email attachment from someone you don't know. Also, check your virus definitions regularly, they are your ointment!

While no antivirus software is invincible, they are excellent tools to protect you and your network from major down time.

Below is **good website** source for virus information.

www.symantec.com

Please contact one of our technical engineers if you need help on how to check you virus definitions!

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News You Can Use



Please see below for article on technology related news.

U.S. House backs making Internet tax ban permanent

Washington (Reuters)- The U.S. House voted September 17, 2003 to make permanent a **ban on Internet use taxes** and to require nine states to repeal existing taxes on access fees. By a voice vote lawmakers agreed to a bill cementing the moratorium on Internet access and traffic taxes due to expire in November, and removing a provision that had allowed a handful of states to levy taxes that were in place before the ban was first passed in 1998. The tax ban would apply to all methods of Internet access, including pricier high-speed links taxed by some states. However, the ban would not apply to online sales taxes, which are prohibited under a Supreme Court decision unless the retailer has a substantial in-state presence.

Around Access

- Our **technical support hours** are from 9 am – 6pm EST. There is usually someone here before and after our “official” hours so please do not hesitate to call. You can always leave a message as well; for technical support, please choose option 2.
- We will be **closed** on Thursday 11/27 and Friday 11/28 for Thanksgiving.